

The actions as agreed at the previous public meetings of the Council are set out below. The Council is requested to note the responses to the actions.

Action no	Date of meeting	Agenda item	Action	Lead	Date due	Response
19	30 January 2025	Chief Executive's Performance Report	The Chair and the Chief Executive would consider alternative approaches to evaluating and improving performance around FTP timeliness	Chair/Chief Executive		Action completed. A one page narrative on timeliness has been circulated to Council members to assist understanding. The performance reported is against the specific key performance indicator (KPI) in the CEO report which the Council has considered for the last few years. The KPI will be reviewed as part of the development of the next corporate strategy particularly to ensure it is meaningful and where possible developed further. There are limitations at present against the existing KPI about how the data is presented as a consequence of the automated system – the fact it is automated is positive. However, for broader context and understanding of performance in the area of timeliness, the Executive Director of Fitness to Practise and Tribunal Services will continue to cover other measures including median age at case closure in their respective agenda item. The Chair may also consider the necessity for a "deep dive" into timeliness in addition to existing governance including the Fitness to Practise Improvement Board she chairs.
20	30 January 2025	Chief Executive's Performance Report	Feedback on engagement with the sexual safety hub would be incorporated into the refreshed media dashboard in future Chief Executive reports.	Executive Director of Corporate Affairs	22/05/2025	The media dashboard will be reviewed with the aim of including a refreshed media dashboard in the Chief Executive's report submitted to the September Council meeting, in line with changing ways of working for the Communications and Engagement team as their new structure is completed and vacancies filled. In the interim, targeted statistics on engagement during CPD week have been highlighted in the Chief Executive's report submitted to the March Council meeting.
21	30 January 2025	Fitness to Practise Performance Report	The Executive Director of Fitness to Practise and Tribunal Services would provide an indication of performance against the KPI relating to the time taken to progress a matter to an interim order hearing from receipt of the concern excluding cases subject to third party investigation.	Executive Director of Fitness to Practise and Tribunal Services		The Fitness to Practise Performance Reports from March 2025 onwards will include this interim order timeliness measure both with and without third party investigation cases. Action completed.
22	30 January 2025	Fitness to Practise Performance Report	The Executive Director of Fitness to Practise and Tribunal Services would consider how to illustrate the impact of frontloading investigations in future FTP performance reports.	Executive Director of Fitness to Practise and Tribunal Services		The Executive Director of Fitness to Practise and Tribunal Services will be working with the Head of Case Progression and Quality and Head of Fitness to Practise Legal Services to review how we can best show the impact of and performance related to in-house frontloaded investigations as the volume of this work increases over the next year. This will tie in with the review of our Fitness to Practise key performance indicators mentioned above.