

Education and Training Committee Panel

Programmes in respect of which approval/ongoing approval is recommended subject to conditions, where the education provider has made observations on the visitors' report

Education provider	British Psychological Society
Programme name	Qualification in Sport and Exercise Psychology (Stage 2)
Mode of delivery	Flexible
Date of decision	Thursday 31 March 2011

Panel: Mary Clark-Glass
Jeff Lucas

Penny Renwick (C)
Joy Tweed

Guidance for Panel Chairs

In determining whether to approve a programme, the Panel must reach its decision on the basis of the evidence put before it, in the form of the HPC Visitors' report and any observations on the report made by the education provider.

The Visitors' report is only a recommendation and the Panel may depart from that recommendation where it is satisfied that it is appropriate to do so.

The Panel must reach its own decision and give reasons for that decision. If the Panel wishes to amend the report, it should give reasons for each amendment.

Decision:
That recommendation 3.13 of the Visitors' report should be amended to read: "3.13 There must be a student complaints process in place.
Recommendation: The visitors recommend that the student complaints process is reviewed to ensure that it is accessible and appropriate.
Reason: The visitors are satisfied that this standard is met; however, after a review of the documentation they did note that the only documented mechanism for a student to make a complaint is to make a formal complaint in writing to the education provider. The visitors felt that this could potentially prevent some students from making a complaint because of its formal nature. From discussions with the programme team it was noted that students often phone the programme team directly and are able to raise any concerns they may have. The visitors recommend reviewing the complaints process to make it more accessible to

students on the programme.”

Subject to the amendment to 3.13, the Visitors’ report (including conditions and recommendations) is accepted.

Reasons

The Panel is satisfied that an amendment to recommendation 3.13 is appropriate to ensure it accurately reflects the informal complaints process. The Panel noted that the Visitors had been contacted and were content with the change.

The Panel is satisfied that the remainder of conditions in the Visitors’ report must be met before the programme can be approved or before the ongoing approval of the programme can be confirmed and that the Executive should contact the Education provider to provide further clarity.

Signed:  Panel Chair

Education and Training Committee Panel

Programmes in respect of which approval/ongoing approval is recommended subject to conditions, where the education provider has made enclosure observations on the visitors' reports.

Education provider	Metanoia Institute
Programme name	Doctorate in Counselling Psychology and Psychotherapy by Professional Studies (DCPsych)
Mode of delivery	Part Time
Date of decision	Thursday 31 March 2011

Panel: Mary Clark-Glass
Jeff Lucas

Penny Renwick (C)
Joy Tweed

Guidance for Panel Chairs

In determining whether to approve a programme, the Panel must reach its decision on the basis of the evidence put before it.

The Visitors' report is only a recommendation and the Panel may depart from that recommendation where it is satisfied that it is appropriate to do so.

The Panel must reach its own decision and give reasons for that decision.

Decision:
That the Visitors' report (including the conditions and recommendations in the report) should be accepted.
Reasons:
Having considered the observations of the education provider, the Panel is satisfied that the conditions in the Visitors' report must be met before the programme can be approved or before the ongoing approval of the programme can be confirmed. The Panel noted the education provider's observation that the programme had received a number of commendations from another body. The Panel requested that the Executive write to the education provider to provide further explanation of the context for the award of commendations by the HPC.

Signed: 

, Panel Chair