

Session plan- *Being open and honest when things go wrong*

*Speaking notes available in notes section of PowerPoint to aid delivery of presentation.*

*Group discussion activities on slides:*

*3- ice breaker/quiz style question to introduce session*

*6 & 7- to allow for critical thinking and discussion*

*14- sharing of ideas to promote empathetic thinking*

*20- further discussion from slides 6&7 to consider any changes in thinking following the session*

*23- video case study with opportunity to pause at 0:55 seconds. Opportunity to discuss and apply knowledge and ideas from session. Play remainder of video to confirm ideas.*

*25- opportunity for any questions.*